

United VMS Version 8.0 Begins Expansion-Only Period

August 2021

United VMS 8.0 platforms; Latitude, Horizon and Meridian, were first released in Q3 2017 and have been upgraded since then with Software Updates. The 8.0 versions were followed by releases of United VMS 9.0 and 9.0.1, which introduced many exciting features, improved performance, and enhanced integration with other platforms and edge devices.

Our standard policy states 3 years support for a release after GA, which has now come to an end and FLIR now announces End of Support and the beginning of the Expansion-Only period for all United VMS systems version 8.0.x products.

During this period:

1. Technical support and new bug fixes for United VMS V8.0.x are no longer available. We encourage these customers to upgrade to a newer software version.
2. Customers may request license updates to existing United VMS V8.0.x systems.
3. Customers may request and will be directed to a place to download relevant United VMS 8.0.x documentation and software.

Customers are advised to upgrade to a newer version of United VMS prior to any troubleshooting. Upgrades are available for free to customers with a valid SSA. Customers are encouraged to purchase SSA that will include both the upgrade as well as on-going technical support for a newer version.

FLIR will offer and sell new base licenses exclusively for United VMS versions 9.0, or later.

FLIR will be releasing new fixes and other software modifications exclusively for United VMS versions 9.0, or later.

Versions Reaching End of Support, Expansion-Only Period:

- Latitude 8.0.x releases, including plug-in packs, hot fixes, and any other additions or modifications.
- Horizon 8.0.x releases, including plug-in packs, hot fixes, and any other additions or modifications.
- Meridian 8.0.x releases, including plug-in packs, hot fixes, and any other additions or modifications.

Effective Date:

September 30th, 2021

Replacement Products:

United VMS platforms version 9.0

Additional Information

For software and documentation downloads, visit our website <https://www.flir.com/security/united-vms/>

For further information, please contact your local FLIR sales representative