

End of Life Announcement and Policy

FLIR Fido X3 Handheld ETD

Summary

The FLIR Fido X3 handheld ETD was released in **2013**. Fido X3 has been successfully deployed worldwide for 9 years and has provided explosives trace detection for Military, Federal and Commercial security applications. Beginning in January of 2022, the Fido X3 will begin the end-of-life transition, in lieu of the 2019 release of the Fido X4 Handheld ETD, which is the next generation in explosives detection performance and design.

Affected Part #'s

- FN-12-A Fido X3 System Kit

Timeline

- **August 1, 2021:** End of Life Announcement and Policy
- **January 1, 2022:** End of New Sales
- **April 1, 2022:** End of Shipments
- **January 1, 2024:** Extended warranties no longer available
- **January 1, 2025:** End of Warranty Support

Key Elements

- All warranties that are active on the date of this announcement will be honored for the entirety of their stated duration, even if their duration exceeds the above timeline.
- New warranties and new extended warranties will continue to be granted through 2023, with duration not to exceed the timeline above.

Extended Support

FLIR will make every effort to support operators that require service and support after January 1, 2025, however certain system components may not be available that prevent certain repairs from being made and these repairs will not be covered under warranty.

Fido X3 Consumables Support

- Fido X3 Sensing Elements (**FE-08-C**) and X3 Reference Standards (FC-21-A) and consumables packages will continue to be available throughout the support period.
- MEAN Sensing Element (**FE-06-C**) production will be **permanently** discontinued on **January 1, 2022**.

Questions

If you have any questions about other related part #'s that may be affected, please contact your Fido Sales Representative for more details.

Sincerely,

Ryan Holland

Product Manager, Explosives Detection