

WARRANTY STATEMENT-FLIR UAS PRODUCTS

The standard warranty for the Vue Pro, Duo Pro, Vue TZ20 UAS payload is one year from date of delivery to the customer. This covers evaluation and repair or replacement of nonconforming components. Please note that the warranty does NOT cover:

- Vue Pro, Duo Pro, Vue TZ20 units that have been repaired or modified in any manner by anyone other than FLIR or FLIR's authorized designee;
- Defects due to normal wear and tear, impact.
- Buyer's failure to properly store, install, operate, or maintain the Vue Pro, Duo Pro, Vue TZ20
- Operating the payload outside of its specified parameters.

The buyer is responsible for the costs of shipping the payload to FLIR, and FLIR pays the return shipping costs. Any product returned to FLIR, whether or not it is under warranty, must use FLIR's Return Merchandise Authorization (RMA) process. To obtain an RMA number, please contact SBA-CameraRepair@flir.com . Please do not return any payloads or camera products to FLIR without an RMA number. Packages not clearly marked with the RMA# may be delayed in being received by FLIR and turned around promptly.