

United VMS Support Life-cycle

April 1st, 2020

Abstract

This document describes the life-cycle forecast for United VMS platforms; Latitude, Horizon and Meridian, and their support of Operating System and SQL server editions.

Explanation of United VMS life-cycle terms

End of Support (EOS) = the date that marks the beginning of the expansion-only period, after which FLIR will continue to sell Expansion-Only licenses for this version. Fixes or software modifications will only be released for supported versions. Customer Support will refer customers, using this version, to existing documentation or fixes.

End of Life (EOL) = Date after which FLIR will no longer sell any expansions or offer any support for this version.

Links to EOL and EOS notices can be found at the end of this document.

Latitude NVMS versions life cycle

In general, each Latitude version will be fully supported for 3 years, and then have an expansion-only period for another 2 years, with a total of 5 year life span. Customers with a valid Software Service Agreement (SSA) are able to upgrade for free, hence they can make sure to have support coverage for the entire life of their system.

Version	Release Date	End of Support	End of Life	Comments
6.4	Q1 2015	Q1 2018	Q1 2020	EOL announced
7.0	Q4 2015	Q4 2018	Q4 2020	
8.0	Q3 2017	Q3 2021	Q3 2023	
9.0	Q2 2020	Q2 2023	Q2 2025	Estimated release End of Q2 2020

Latitude OS support

FLIR is committed to support Latitude NVMS on the newest Windows operating systems, while gradually phasing out support for older or less popular OS.

Version	Full Windows OS Supported	OS with Partial Support (upgrades only)	Changes
7.0	2008 R2 SP1 x64 / 2012 x64 / 2012 R2 x64 / 7 SP1 / 8 x64 / 8.1 x64 / 10 (client only with LU62)	Win 7 32 bit	<ul style="list-style-type: none"> Win 10 – client only with LU62
8.0/8.1	2019 / 2016 x64 / 2012 x64 / 2012 R2 x64 / 8.1 x64 / 10 x64	2008 R2 SP1 x64 / 7 SP1 x64 / 8 x64	<ul style="list-style-type: none"> Win 7/8/2008/2008 R2 – upgrade only Added Win 10 and 2016 32bit - EOS
9.0	2019 / 2016 / 2012 R2 / 8.1 / 10	2008 R2 SP1 x64 / 7 SP1	<ul style="list-style-type: none"> Win 8/2008 - EOS

Latitude SQL Server support

FLIR is committed to support Latitude NVMS on the newest versions of SQL Server, while gradually phasing out support for older SQL server versions.

Version	Full SQL supported	SQL with partial support (only upgrades)	Changes
7.0	2012 SP2	2008	
8.0	2012 SP2, 2016		<ul style="list-style-type: none"> SQL 2008 - EOS Added SQL 2016 (pre-installed)
9.0	2012 SP4, 2016 SP1, 2017		<ul style="list-style-type: none"> Added SQL 2017



Horizon NVR Versions Life Cycle

In general, each Horizon version will be fully supported for 3 years, and then have an expansion only period for another 2 years, with a total of 5 year life span. Customers with a valid SSA can upgrade for free, hence they can make sure to have support coverage for the entire life cycle of their system.

Version	Release Date	End of Support	End of Life	Comments
6.4	Q1 2015	Q1 2018	Q1 2020	EOL announced
7.0	Q4 2015	Q4 2018	Q4 2020	
8.0	Q3 2017	Q3 2021	Q3 2023	
9.0	Q2 2020	Q2 2023	Q2 2025	Estimated release Q2 2020

Meridian NVR Versions Life Cycle

In general, each Meridian version will be fully supported for 3 years, and then have an expansion only period for another 2 years, with a total of 5 year life span. Customers with a valid SSA can upgrade for free, hence they can make sure to have support coverage for the entire life cycle of their system.

Version	Release Date	End of Support	End of Life	Comments
6.4	Q1 2015	Q1 2018	Q1 2020	EOL announced
7.0	Q4 2015	Q4 2018	Q4 2020	
8.0	Q3 2017	Q3 2021	Q3 2023	
9.0	Q2 2020	Q2 2023	Q2 2025	Estimated release Q2 2020



End of Life and End of Support Notices

Version	EOS Notice	EOL Notice
6.3	DOWNLOAD	DOWNLOAD
6.4	DOWNLOAD	DOWNLOAD
7.0	DOWNLOAD	N/A

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