



PRODUCT ERRATA

PER #	2017001	PER ISSUE DATE	February 16 2017
PER TITLE			
2017 Serial Numbers and FlyCapture Compatibility			
REVISION	2.0	CUSTOMER CONTACT	MV-Support@flir.com
TYPE OF CHANGE			
<input type="checkbox"/> Electrical Specification		<input type="checkbox"/> Regulatory or Compliance	
<input type="checkbox"/> Mechanical Specification		<input type="checkbox"/> Part Number	
<input type="checkbox"/> Optical Specification		<input type="checkbox"/> End of Life	
<input type="checkbox"/> Firmware Specification		<input checked="" type="checkbox"/> Other	
SYMPTOMS			
Cameras do not enumerate in FlyCapture properly.			
OCCURRENCES			
All cameras with serial numbers 17XXXXXX or higher are affected.			
CAUSE			
Due to changes in our serial numbers, the GetCameraFromSerialNumber() FlyCapture API call will not properly find cameras in early releases. Any interface that supports FlyCapture1.X or Flycapture 2.X is affected. This would also affect all sample GUI applications such as FlyCap, DriverControlGUI, and UpdatorGUI as they initialize by serial number.			
RESOLUTION			
Upgrade to FlyCapture 2.11.3.60 (or later). This FlyCapture version does not have this issue.			
CUSTOMER ACTION REQUIRED			
Please see the following Knowledge Base article for details: https://www.ptgrey.com/KB/11106			

12051 Riverside Way, Richmond, BC, V6W 1K7 CANADA
[T] 1.604.242.9937 | 1.866.765.0827 (toll free)

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