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The World's **Sixth Sense**™

Latitude NVMS

Ver. 6.3

17/May/2016

## Latitude NVMS Version 6.3 Begins Expansion-Only Period on July 1, 2016

Latitude NVMS V6.3 was first released in Q2 2013 and has been expanded since then with Service Packs and Software Updates. The 6.3 versions were followed by releases of NVMS version 6.4 and 7.0, which introduced many exciting features, improved performance and enhanced integration with other platforms and edge devices.

The FLIR software lifecycle policy includes 3 years of support and an additional 2 years of Expansion-Only, for a total lifetime of 5 years. Since the 3-year support period has expired on June 30, 2016, FLIR announces the end of support and the beginning of the Expansion-Only period for all Latitude NVMS version 6.3.x products starting on July 1, 2016.

During this period:

1. Technical support and new bug fixes for Latitude V6.3.x are no longer available. We will continue to offer support to customers with a valid SSA until the end of their current SSA period, however we encourage these customers to upgrade to a newer software version.
2. Customers may continue to purchase expansion licenses (e.g. camera expansions) and request license updates for this version for existing installations.
3. Customers may request and will be directed to a place to download relevant Latitude 6.3.x documentation and software, including:
  - a. Download links to the latest relevant Latitude V6.3 software updates
  - b. Relevant camera firmware releases
  - c. Relevant documentation

Latitude 6.3 customers experiencing issues are advised to upgrade to a newer version prior to any troubleshooting. New versions have many benefits including new and improved features, wider range of supported edge devices, more robust applications, and bug fixes. Upgrades are available for free to customers with a valid Software Service Agreement (SSA) or they can be purchased directly by customers who do not have an SSA in place. Alternatively, customers are encouraged to purchase SSA that will include both the upgrade as well as on-going technical support for a newer version.

Starting July 1, 2016, FLIR will offer and sell new base licenses, as well as, releasing new fixes and other software modifications, exclusively for versions 6.4, 7.0 or later versions.

### Versions Reaching End of Support, Expansion-Only Period:

All Latitude NVMS 6.3.x releases, including service packs, plug-in packs and hot fixes, and any other addition or modification.

### End of Support:

June 30, 2016



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# FLIR

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## Replacement Products:

Latitude NVMS version 7.0

Latitude NVMS version 6.4

## Additional Information

For software and documentation downloads, visit our website <http://www.flir.com/security/>

For further information, please contact your local FLIR sales representative



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